TROUBLE SHOOTING GUIDE
For CD Games Pack – SPECTRUM

Problem: Cannot get the Cassette Software to load

1 The Instruction book states "Never plug the CD cable into your computer while the power to your computer is switched on."
However, we have found that using the Sinclair Joystick ports on some Spectrum +2 and +3 computers it is necessary to have the lead disconnected from the joystick port in order to load the Cassette Software. This mean you will have to plug it in AFTER the cassette software has loaded, when the power is turned on. It is perfectly safe to do this.

2 The program is recorded three times on each side of the cassette. In the event that the first copy does not load please try the others.

Problem: The screen does not FLASH while trying to load from CD

1 The Interface Cable may be in the wrong joystick port. On a spectrum +2 or +3 you should use port 2.
2 You are asked to select "S" for Sinclair or "K" for Kempston joystick. You must choose the correct option – only choose "K" if you have a Kempston or compatible interface plugged into the back of your computer that you are using for CD reading.

Problem: Games will not load or will not load realiably

For the CD to work best the signal should be as pure as possible, following is a list of adjustments that may affect loading and the settings which should work best, but if you are having problems try other combinations.

1 Graphic Equalizer – Central position or high positions. The Spectrum only uses the LEFT channel, so you can turn the right channel DOWN.
2 Bass Boost – OFF
3 Loudness – OFF
4 Balance – Central position, or LEFT position.
5 Bass/Treble/Tone – Central positicions

On most amplifiers the signal will start to distort when the volume control is near maximum, causing the games not to load correctly. Try experimenting with volume settings around 3 to 8 on a scale of 1 to 10 or equivalent. Around 10 seconds after starting a track the BORDER should show very fine BLUE and YELLOW lines flashing, if it does not you should adjust the settings and start the track again. You will not need to load the Cassette Software again unless all flashing stops.

Problem: After appearing to load from CD the game does not work.

1 Some games are affected by having the lead plugged into your joystick port. If you are getting no response from your keyboard after a game has loaded, or the game seems to be playing itself, you will have to UNPLUG the lead from your joystick port. You may also want to do this if you want to use the joystick port for playing the game. It is perfectly save to do this.

2 After some games have loaded they will wait for oyou to press the SPACE bar to start the game. You may need to UNPLUG the cable for this to be effective.

3 The instructions tell you to wait for the screen to stop flashing , then press STOP on your CD player. Make sure you are not pressing STOP too soon, try leaving it until the next track starts.

Sinclair Spectrum +2 and +3 users only:

The joystick ports on these machines require a fairly loud signal in order to work correctly. If you have a separate CD player wich its own headphone socket you may need to connect it to an amplifier to boost the signal, and plug the lead into the headphone socket on the amplifier, not the CD player.

The Kempston joystick interface that can be purchased separately and can be used on all Spectrums is much more sensitive that the Sinclair joystick interface. This mean it will allow you to load from CD more easily, at much low volumes.

Warning:
It is important NOT to allow the noise recorded on the CD to come out of you computer at high volume.
On most music systems the speakers are automatically turned off when you plug the lead into the headphone socket. If this is the case you must no unplug the lead from the headphone socket wile the CD is playing. If not you must find another way of disconnecting the speakers. You may have a switch to do this, or you can always disconnect them from the back of the music system.

NOTE:
If you have tried all the above but cannot load the games successfully plase write to:
Technical Dept. Codemasters, P.O. Box 6, Southam, Warks, CV33 0SH explaining your problem, and we will do our best to solve it. Please state yor make and model number of computer/CD player/hi-fi.